

May 27,2020

To Our Dear Patients and Friends,

Our community has been through a lot over the last few months and all of us are looking forward to resuming our normal routines. While many things have changed, one thing has remained the same: our commitment to your health and safety here at Orion Family Dentistry.

We have been and continue to be meticulous with our office hygiene and sterilization protocols. We would like to reassure you that when you return to our office it is both a safe and comfortable office environment.

Orion Family Dentistry follows infection control recommendations made by the American Dental Association (ADA), the US Centers for Disease Control (CDC) and the Occupational Safety and Health Administration (OSHA). We follow the guidelines of these agencies so that we are up to date on any new rulings or guidance that may be issued.

You may see some changes when you arrive for your next appointment. We made these changes to help protect our patients and employees.

For example:

1. Our office may communicate with you before your appointment and when you arrive with some screening appointments.
2. We will have hand sanitizer available when you enter the office.
3. We have removed all magazines and toys from the waiting room as those items are difficult to disinfect.
4. We will take your temperature when you enter the office and record it in your chart, in accordance with agency guidelines, as well as Oakland County Health Department's published directive.
5. Appointments will be managed to allow for social distancing between patients.. That may mean you are offered fewer options for scheduling your appointment.
6. In order to reduce the number of patients in the waiting area at any time, we will require you to call our office upon your arrival and remain in your vehicle until we are able to admit you to the office.
7. We have placed a barrier to reduce contact and exposure at the front desk. We ask you as well to wear a mask when entering our facility.

We look forward to seeing you again and are happy to answer any questions you might have about the steps we are taking to keep you and every patient safe in our practice.

We value your trust and loyalty and look forward to welcoming back our patients, neighbors and friends.

Sincerely,
Dr. Kim Thomas and Team